



VTCC ON THE MOVE

Understanding Operational Changes



Patient perspectives • I've had the privilege of getting to know a lot of the staff and am very impressed by their dedication to children's mental health. The new building will be a reflection of the culture and nurturing care that VTCC staff provide. — Parent of former VTCC patient

Preparing for change

Virginia Treatment Center for Children (VTCC) is proud of what our new facility offers children and families. But, it also benefits VTCC team members. We, too, will enjoy light-filled spaces and beautiful gardens. We'll have better on-site parking and transport options to CHoR's main campus. And, we'll have upgraded equipment and technology. Here's a taste of what we'll experience in the new facility.

- Patient care is located on the first floor only, with easy access to all patient areas from the collaborative core. We have increased the number of exam, multipurpose and interview rooms.
- Our two 16-bed inpatient units are designed to be flexible, admitting more patients and managing the gender/age continuum.
- Outpatient areas will utilize technology for managing patient flow and provide specialized treatment areas, including lab draws and medical exam areas.
- We will have better connection, Wi-Fi and Bluetooth capabilities. Telemedicine and telepsychiatry equipment will be readily accessible. Video conferencing will allow better connection to meetings and trainings on the main campus and with our community.

- You will receive information on the location of linens, restrooms, supplies, snacks/vending machines, breakrooms, etc.

New place, new space: team member facilities

We recognize that change, even when positive, can cause anxiety. We will do everything we can to support our team members through a smooth transition to the new campus. These are just some ways we'll work together a bit differently in the new building.

- Team members will share work spaces with co-workers in an open concept format. We will provide guidelines for safely navigating the space, and tips for sharing your work space.
- We will also share resources with other CHoR services on the Brook Road campus, such as plant operations and security. Sharing resources provides an opportunity to build strong relationships across departments and services.
- There will also be scheduled outpatient areas and multi-use inpatient therapy rooms.
- More conference rooms will be available for meetings and training spaces.

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Connect and collaborate

We have a number of events on the calendar in the coming months — both to celebrate our new facility and to raise awareness of important mental health issues. These events provide opportunities to connect VTCC team members with patients and families, as well as members of our Richmond community. Look for additional celebrations and training events in the spring of 2018.

Nov. 14 – VTCC Donor Gala

6:30-9:30 p.m., by invitation only

Nov. 15 – Facebook Live with CKG Foundation

6 p.m., tune into Facebook

Nov. 17 – VTCC Ribbon-cutting

10-11 a.m., new facility*

Nov. 17 – VTCC Team Member Celebrations

1-3 p.m. and 4-6 p.m., new facility*

Nov. 18 – VTCC Family and Neighborhood Reception

10 a.m.-12:30 p.m., new facility

Nov. 21 – VTCC Behavioral Health Partners Reception

4-6 p.m., new facility

*A shuttle sign-up will be available.

Team member spotlight

Wanda Birdsong,
recreation therapist

What does the move mean to you?

The new facility will take us in an innovative direction! The spaces will support a more personalized approach to care that will help our patients be successful outside of our building.



Recap from the Town Hall meetings

- Begin saving documents to the H: Drive or Shared Drive, not your C: Drive. This will ensure that all documents transfer to your new computers.
- Use the month of November to reduce the number of personal items in your office. Team members are planning to move into the new building Jan. 11-13.
- Meet our new hires! Physicians Dorothy O'Keefe, Kathryn Jones, and Valentina Cimolai, as well as clinical social workers Kate Vanderbeek and Lonnell Lewis, joined VTCC in July.

* Moving tips

Equipment such as phones, computers, IT systems, etc., will be functional on the first day. Team members will soon receive training in building access, technology systems, emergency evacuation, and more. You will be expected to sign up for online and on-site training throughout December and early January.

Please submit questions at chrichmond.org/vtccquestions.

Volunteers are needed at opening events Nov. 14-21. If interested, contact Dana Schultz at dana.schultz@vcuhealth.org.